

Consider HSS for your knee replacement

Knee Replacement Scorecard

HSS

HSS has developed a new tool called the **Hospital Reliability Scorecard**. The tool features five factors that are important to consider when choosing the best hospital for your needs, so you can better evaluate your options.

This scorecard provides data specific to knee replacement at HSS. But you can ask any hospital for this data, no matter what surgery you need.

Why the 5 factors of reliability are important

Not all hospitals are the same. Some are more reliable than others. And this difference can increase the chances that you'll experience a setback, such as a complication in the hospital or something else that happens once you're home. The five factors can help you protect yourself from these avoidable risks. Find out which data to ask for and learn why the five factors matter to your health.

Success Rate

95%¹

Out of 121 responses, 76% response rate. Represents unilateral knee replacement.

Of HSS patients **reported improvement** within 12 months after their treatment

Complications +

2.8%³

Complications within 90 days of surgery

VS.

3.5%³

National Rate

Represents hip/knee replacement care. Lower is better.

Avoidable Hospital Visits

2.9%⁴

HSS Readmissions

VS.

4.5%⁴

National Rate

Represents hip/knee replacement care. Lower is better.

Procedure Volume

3,401⁵

Knee replacements per year

Patient Experience

90%²

Of patients **would recommend HSS**

Over the national average of **70%**²

★★★★★

4.9 out of **5**

Based on **12,870** patient ratings*

Source: ¹HSS Internal Data, 2022. ²CMS Care Compare, Feb 2025 Release. ³CMS Care Compare, July 2020 – March 2023. For inpatient procedures. ⁴CMS Care Compare, July 2020 – June 2023. For inpatient procedures. ⁵NYSDOH SPARCS 2022 Public Use File, APR DRG 326 Elective Knee Joint Replacement. *Total service line ratings, January 2025.

The five factors of reliability

Ask your hospital for this information. The data will be different for each hospital you're comparing.

Success Rate

Tracks whether patients report feeling better one year after treatment. Higher is better.

Patient Experience

Would patients recommend this hospital to others? Higher is better.

Complications

Shows how often patients develop medical problems while in the hospital. Lower is better.

Avoidable Hospital Visits

Shows how often patients need to be re-hospitalized after their initial treatment. Lower is better.

Procedure Volume

Practice makes perfect. Seek out a hospital with lots of experience doing this procedure. Higher is better.

About knee replacement

What

Surgical procedure in which damaged cartilage in the knee is replaced by a metal implant. Also called "knee arthroplasty."

Where

Takes place in a hospital or ambulatory surgery center.

Length of Hospital Stay

Ranges from less than one day to several days, depending on the complexity of the procedure and your overall health.

Testimonials

"After just 10 weeks, I am back to work and navigating stairs, driving, sitting and standing with no pain and no complications."

David, Knee Replacement

[Click here to see our patient stories >](#)

Ready to make an appointment?

Speak with an HSS Specialist. Reliable care is good for your health. Or call us directly at 877.606.1555.

[Book online](#) →

Endorsements



Ranked #1 in the U.S. for orthopedics since 2010

A comprehensive comparison tool

Hospital Reliability Scorecard

HSS

It's important to make informed decisions about your care. The following questions were designed to help you better understand the differences in how well a hospital performs your procedure for so you can avoid unnecessary risks. Ask your provider for this data. Much of the data is also available at www.medicare.gov/care-compare

	HSS	National/State Rates		
🚩 Success Rate Q: What is the patient-reported success rate for my procedure? <i>Higher is better</i>	95% ¹ Of patients reported improvement	N/A		
★ Patient Experience Q: Are patients likely to recommend this hospital? Ask for the "likelihood to recommend" metric from CMS Care Compare. <i>Higher is better</i> Tip: look for stories from real patients on social media and the hospital website	90% ² Of patients would recommend HSS	70% ² National Average		
+ Complications Q: What is the complication rate for the hospital? For my procedure? <i>Lower is better</i>	2.8% ³ Complications within 90 days of surgery	3.5% ³ National Rate		
🛡️ Avoidable Hospital Visits Q: What is the rate of re-hospitalizations for the hospital? For my procedure? <i>Lower is better</i>	2.9% ⁴ HSS Readmissions	4.5% ⁴ National Rate		
▲ Procedure Volume Q: How many orthopedic patients does the hospital see each year? How many patients are seen with my specific condition? <i>Higher is better</i>	3,401 ⁵ Knee Replacements	N/A		

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